

Profile: 835 Medica Health Plans

Test Readiness				
Trading Partner	Assumptions	Contact	Pre-Test Conditions	Notes
Medica Health Plans	<p>Test files denoted by test indicator in X.12 ISA 15.</p> <p>Connectivity with WebMD established.</p> <p>Receipt and successful processing of an 837 claim file from the submitter.</p> <p>835 may not match the 837 file claim for claim.</p> <p>WebMD/UHG set up requirements are met.</p>	<p>Medica Provider Electronic Commerce</p> <p>952-992-3460</p> <p>medicaproviderlinkquestions@medica.com</p>	<p><input type="checkbox"/> Balancing Criteria List</p> <p><input type="checkbox"/> Non-Compliance List</p> <p><input type="checkbox"/> Third Party Certification Requirement</p> <p><input type="checkbox"/> Validation Requirement</p> <p><input type="checkbox"/> Scenarios Required</p> <p><input type="checkbox"/> Volume Requirement</p> <p><input type="checkbox"/> EDI Trading Partner Agreement</p> <p><input type="checkbox"/> None</p> <p><input checked="" type="checkbox"/> Other Receipt of 837 file</p> <p><input type="checkbox"/></p> <p><input type="checkbox"/></p> <p><input type="checkbox"/></p> <p><input type="checkbox"/></p>	<p>See Connectivity/File Security Guidelines</p> <p>UHG creates remit files for Trading Partner from production claims.</p> <p>Paper remit will be created as part of test process.</p>

Test Capabilities

Description of Test Environment	Batch Cycle Time	Turn Around Expectations	Notification	Change Management & Communication	Organization Responsible for Testing	Implementation Guide/Addendum/ Companion Guide Use
<p>Source System: Dedicated test environment exists. Requires claims from the submitter to be entered, adjudicated and prepared for payment to create an 835.</p> <p>The test environment is not a mirror of production. Therefore, matters dealing with claims adjudication / remittance advice generation must have all relevant, group, benefits, member and provider files populated. Electronic claims submitted without the required setup would be rejected as invalid.</p> <p>EDI System: The EDI test environment</p>	<p>As Requested.</p> <p>Note: creation of an 835 is contingent upon having payable claims in the test system. Although it is possible to un-post claims that have gone through a check-write, receiving a new claim file is preferred.</p>	<p>Cycle time for preparing claims received electronically for payment is 3 business days.</p> <p>Cycle time from the start of the check-write process until the creation FTP to submitter is 3 hours. The cycle time would be greater if the 835 was sent back to the submitter via WebMD. The actual turn-around time for the WebMD component is TBD.</p>	<p>Email <u>or</u> voice mail of test results to trading partner contact.</p>	<p>Daily change within test environment. Notification to EDI team of potential impact. No communication to trading partner.</p>	<p>Medica dedicated testing resources.</p>	<p>Standards are available from the trading partner.</p>

<p>is integrated with the test claims adjudication system. Claims that have been processed for payment can be remitted by paper and by an electronic 835 format. Under normal circumstances, 835 files are routed back to the submitter via WebMD. Exceptions to this process could be made to FTP 835 files directly to the submitter for test purposes.</p>						
---	--	--	--	--	--	--

Test Methodology

Step#	Process Steps	Estimated Duration	Dependencies	Responsibility	Comments
1	Clear claims in the pre-process queue (COSMOS CPQ)	2 hr		Medica dedicated testing staff, in collaboration with UHG/WebMD	
1.1	Create list of rejected claims	< 30 min	1	Medica dedicated testing staff, in collaboration with UHG/WebMD	
1.2	Send rejected claim list to submitter	< 30 min	1.1	Medica dedicated testing staff, in collaboration with UHG/WebMD	
2	Adjudicate and clear claims pending review	8 hr	1	Medica dedicated testing staff, in collaboration with UHG/WebMD	
3	Run check-write programs	1 hr	2	Medica dedicated testing staff, in collaboration with UHG/WebMD	
4	Create paper provider remittance advice (PRA)	1 hr	3	Medica dedicated testing staff, in collaboration with UHG/WebMD	
5	Mail/email/fax paper PRA to submitter	< 30 min	4	Medica dedicated testing staff, in collaboration with UHG/WebMD	
6	Create electronic remittance advice (ERA)	< 30 min	3	Medica dedicated testing staff, in collaboration with UHG/WebMD	
7	FTP ERA to WebMD	< 30 min	6	Medica dedicated testing staff, in collaboration with UHG/WebMD	Time frames beyond this point TBD.
8	WebMD route ERA to submitter	TBD	7	Medica dedicated testing staff, in collaboration with UHG/WebMD	

9	Submitter verifies receipt of file				
10	Test results documented and communicated to Trading Partner			Medica dedicated testing staff, in collaboration with UHG/WebMD	