

Profile: 837 Medica Health Plans

Test Readiness				
Trading Partner	Assumptions	Contact	Pre-Test Conditions	Notes
Medica Health Plans	<p>Test files denoted by test indicator in X.12 ISA 15.</p> <p>Connectivity with WebMD established.</p> <p>Full Cycle testing will be offered.</p> <p>HIPAA 837P x098 or 837I x096</p> <p>WebMD and UHG setup requirements are met.</p>	<p>Medica Provider Electronic Commerce</p> <p>952-992-3460</p> <p>Medicaproviderlinkquestions@medica.com</p>	<p><input type="checkbox"/> Member Number List</p> <p><input type="checkbox"/> Non-Compliance List</p> <p><input type="checkbox"/> Third Party Certification Requirement</p> <p><input type="checkbox"/> Validation Requirement</p> <p><input type="checkbox"/> Volume Requirement</p> <p><input type="checkbox"/> Scenarios Required</p> <p><input type="checkbox"/> EDI Trading Partner Agreement</p> <p><input type="checkbox"/> Provider Number List</p> <p><input type="checkbox"/> Other</p>	<p>See Connectivity/File Security Guidelines</p> <p>All testing will be conducted through WebMD and UHG.</p> <p>Medica Provider Electronic Commerce will coordinate test process.</p>

Test Capabilities

Description of Test Environment	Batch Cycle Time	Turn Around Expectations	Notification	Change Management & Communication	Organization Responsible for Testing	Implementation Guide/Addendum/ Companion Guide Use
<p>Source System: Test environment exists and can be populated programatically.</p> <p>EDI System: Dedicated test environment replicating production. Automated process flow <u>not</u> utilized for test.</p>	<p>Upon request</p>	<p>Turn-around time within 4 business days.</p>	<p>Email and voice mail to trading partner confirming test transmission</p> <p>997s will be generated by UHG upon receipt of file and sent back to WebMD, but not forwarded to the submitter.</p>	<p>Daily change within test environment. Notification to EDI team of potential impact. No communication to trading partner.</p>	<p>Medica Provider Electronic Commerce will coordinate testing between submitter and UHG/WebMD.</p>	<p>X098 and X096 standards unless trading partner specific available.</p> <p>Companion guide (pending Data Issues WG publication)</p>

Test Methodology

Step#	Process Steps	Estimated Duration	Dependencies	Responsibility	Comments
1	Load members into test system	4 hours		UHG Business Analyst	Medica will coordinate all testing with submitter, and UHG/WebMD
2	Load providers into test system	2 hours		UHG Business Analyst	
3	Receipt of file into WebMD processing system -96% of claims must pass edits for acceptance of file and further processing	2 hours		WebMD	Communication back to provider for errors/rejected file
4	Transfer of file from WebMD to UHG processing systems	Up to 8 hours	3	WebMD/UHG	
5	EDI Gateway - Process Claim File	30 minutes	4	UHG Business Analyst	
5.1	Produce error/acceptance reports	< 30 minutes	5	UHG Business Analyst	
6	UFE preprocessing edits -member and provider locator, claim processing edits	30 minutes	5	UHG Business Analyst	
6.1	Produce error/acceptance reports	< 30 minutes	6	UHG Business Analyst	
7	Transaction/Adjudication system preprocessing edits -proc codes match dx codes, etc	30 minutes	6.1	UHG Business Analyst	
8	Produce error/acceptance reports	< 30 minutes	7	UHG Business Analyst	Format to be determined, should mirror existing
9	Email reports to submitter	30 minutes	8	UHG Business Analyst	
10	Test results documented and communicated to			Medica, in	

	Trading Partner			conjunction with UHG/WebMD	
		Up to 20 hours			